

**From:** Albert Briggs  
**To:** Microsoft ATR  
**Date:** 1/28/02 8:18pm  
**Subject:** Microsoft Settlement

Albert Briggs  
7571 Links Court  
Sarasota, FL 34243

January 28, 2002

Attorney General John Ashcroft  
US Department of Justice, 950 Pennsylvania Avenue, NW  
Washington, DC 20530

Dear Mr. Ashcroft:

It is unfortunate that some states wish to push for further litigation against Microsoft. In my estimation, the states' representatives on this case are spending more time listening to money-hungry Microsoft opponents than looking closely at the factors in the case. I have never supported Microsoft to the exclusion of competition. They have in no way done anything that has negatively affected me professionally or personally. I have worked in the computer industry for over thirty years, and Microsoft is a true leader. I currently am a satisfied user of AOL/Time Warner's Roadrunner cable service to the exclusion of MSN. I did choose Microsoft's Internet Explorer product after a disappointing experience with Netscape. Microsoft's support and development programs get my vote,

However, one does not need to be an expert in the computer field to see all that Microsoft has done for the computer industry. Another factor that proves Microsoft's high caliber has been their willingness to cooperate throughout this lawsuit and to comply with the terms of the proposed settlement. They have agreed to give their competitors access to Microsoft codes and protocols in order to facilitate competitiveness. In addition, Microsoft has agreed to have their compliance to terms of the settlement monitored by a technical committee. Any person who has a dispute with Microsoft may make their complaints known to this committee.

I am truly hopeful that your office will remain determined to resolve this matter. I thank you for all the work you have done thus far and for keeping the public's interest at heart.

Sincerely, Albert Briggs

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